

WHAT DO I BRING TO MY APPOINTMENT?

- Driver's License or Gov't ID
- Insurance Card
- All of your medication bottles or medication list.
- Immunization Records
- Co-Pay (credit, debit, cash or check)

LOCATIONS

Upstate Family Health Center, Inc. has a number of locations, making access to quality health care to you and your family our priority

Main Office

1001 Noyes Street, Utica NY 13502

Sunday	Closed
Monday	8:00am - 5:00pm
Tuesday	8:00am - 5:00pm
Wednesday	8:00am - 7:00pm
Thursday	8:00am - 7:00pm
Friday	8:00am - 5:00pm
Saturday	Closed

Rome Location

205 W. Dominick Street, Rome NY 13440

Sunday	Closed
Monday	7:45am - 4:00pm
Tuesday	7:45am - 4:00pm
Wednesday	8:00am - 5:30pm
Thursday	8:00am - 5:30pm
Friday	Closed
Saturday	Closed

School-Based Health Centers (for attending students only)

Donovan Middle School
Kernan Elementary School
MLK Elementary School



OUR MISSION

To improve the overall health and well-being of the community by providing accessible, comprehensive, high quality primary care to all people without discrimination and regardless of ability to pay.

For more information, visit our website:
www.upstatefamilyhealthcenter.org



*Upstate Family
Health Center, Inc.*

PRIMARY CARE SERVICES

(315)624-9470



PROVIDING SUPPORT AND SERVICES

Upstate Family Health Center, Inc. is an Article 28, 501(c)(3) non-profit facility offering primary care services to individuals of all ages at various locations throughout the Mohawk Valley. The experienced and dedicated staff provide the highest level of care, while ensuring that the patient's needs come first. We provide a comprehensive approach that keeps the patient at the center of care and involves other services when needed.



SERVICES PROVIDED

We provide the following health services for people with acute and chronic conditions:

- Family Medicine
- Routine Preventative Exams
- Well-Child care and immunizations
- Diabetic Care
- Physical exams
- Gynecological care
- Podiatry
- Laboratory
- Clinical Social Work

COST FOR SERVICES

Upstate Family Health Center, Inc. accepts Medicaid, Managed Medicaid (Fidelis, Blue Options, MVP, United Healthcare), Child & Family Plus Plans, Medicare and most private insurance companies. Our staff will assist you in finding the best method of payment to suit your needs.

Don't have insurance? We also offer a sliding fee scale program based on eligibility. Our goal is to ensure that ability to pay does not hinder you in accessing the care you need. Call 315-624-9470 to see if you qualify.



HEALTH CENTER STAFF

The team at Upstate Family Health Center, Inc. includes Doctors, Nurse Practitioners, Physician Assistants, Registered Nurses, Licensed Practical Nurses, and Medical Assistants. Our staff work closely with you to ensure that you receive the best care possible.

AFTER HOURS CARE

For life-threatening emergencies dial 9-1-1, or go to your nearest emergency room immediately.

If you are a patient with us and need to speak to a member of our clinical staff for an URGENT but NON LIFE-THREATENING matter, please call the health center at 315-624-9470 after normal business hours.

INTERPRETATION SERVICES

Upstate Family Health Services, Inc. can provide interpretation services through local agencies. If you require this service, our staff can arrange for an interpreter to be present during your appointments.